



January 21, 2026

UPDATE TO ALL FAMILY AND FRIENDS

Hello,

Outbreak Status

We are currently in respiratory outbreak on Kerry and Kilkenny. It is recommended that you wear a mask if you are visiting on outbreak areas. If you are visiting a resident on respiratory isolation, you are required to wear a mask, eye protection, gown and gloves. It is recommended that visiting on Kerry and Kilkenny be kept to a minimum. Please remember to wash your hands and perform hand hygiene with your loved ones as well. Residents on outbreak areas are being encouraged to stay on their home areas.

Family Member Strategic Planning Focus Group

St. Patrick's Home of Ottawa is currently beginning work on its next Strategic Plan, and we are seeking input from families to help inform this important process.

We are pleased to invite you to participate in a virtual **Family Member Focus Group**, facilitated by Sheffe Consulting, an external firm supporting St. Pat's strategic planning. This session is an opportunity for family members to share perspectives, experiences, and ideas to help shape the future direction of the Home.

The focus group will explore:

- Recent strengths and accomplishments at St. Pat's
- Opportunities for the future
- Aspirations and what success should look like moving forward

The discussion will be informal, respectful, and focused on listening to a range of perspectives. Participation is voluntary, and all feedback will be summarized and shared anonymously as part of a broader stakeholder report to inform the draft Strategic Plan.

Date: Monday, January 26, 2026

Time: Between 5:30pm - 7:00pm

Format: Virtual - Please contact Cheryl Plater cherylplater@stpats.ca if you are interested in participating and she will forward you the Zoom link. Please RSVP to Cheryl by the end of day Friday January 23rd.

We hope you will consider joining us and sharing your insights. Your voice is an important part of shaping the future of St. Patrick's Home.

New Hires

We are actively recruiting staff for various roles and to fill vacant positions. We hold a new hire orientation session at least once a month to be able to onboard new staff in a timely manner. In October, we welcomed the following new hires to the St. Pat's team:

- Personal Support Workers: 2
- Dietary Aides: 2
- Housekeeping Aide: 2

These new staff members received two full days of orientation, most of which consisted of in-classroom learning. Their training will also consist of them completing several “buddy” shifts with senior staff of their departments.

Kind Regards,

Monique Patterson, President and CEO