



September 24, 2025

UPDATE TO ALL FAMILY AND FRIENDS

Hello,

Outbreak Status

We are currently outbreak free!

Reminder: Family Quality of Life Survey

From September 10 to October 10, 2025, St. Patrick's Home will be conducting the second annual Family Quality of Life (QoL) Survey. This survey is an important way for us to hear directly from families about their experiences and their loved one's quality of life.

Survey links have been sent directly to the Power of Attorney (POA) for Care for each resident. We sincerely appreciate your participation, as your feedback helps us improve our programs and services to better support residents and their families.

St. Marguerite d'Youville Award – NOMINATION DEADLINE EXTENDED

The annual St. Marguerite d'Youville Excellence Award recognizes the outstanding achievements of employees at St. Patrick's Home Ottawa, who have three or more years of service. The goal of this award is to recognize individuals who have made a consistent and ongoing commitment in the tradition and mission of St. Marguerite d'Youville.

The criteria for the award indicate nomination is based on:

- Recognizing individuals who have made an outstanding commitment, in the tradition and mission of St. Marguerite d'Youville.
- Individuals who have demonstrated personal qualities and exceptional skills, either in their department or throughout the home, as demonstrated in their actions, or the guidance they have provided.

The St. Marguerite d'Youville Award Nomination Form is available at reception and is also posted on the website: [2025 SMDY Nomination Form](#). Please feel free to nominate any staff member that you feel has lived the Mission, Vision and Values of St. Pat's. **The deadline for 2025 nominations has been extended to October 1, 2025.**

Lost/Unlabeled Clothing

A cart of unlabeled clothing is placed in the hallway by the elevators on the last Friday of each month. Families and residents are encouraged to check the rack if they are missing items. The cart stays for Friday, Saturday and Sunday. If you miss this opportunity, you can ask the nutritional supervisor to check the rack anytime or email laundryissues@stpats.ca

New Hires

We are actively recruiting staff for various roles and to fill vacant positions. We hold a new hire orientation session at least once a month to be able to onboard new staff in a timely manner. In August, we welcomed the following new hires to the St. Pat's team:

- Personal Support Workers: 4
- Registered Practical Nurses: 2

These new staff members received two full days of orientation, most of which consisted of in-classroom learning. Their training will also consist of them completing several "buddy" shifts with senior staff of their departments.

Best Regards,
Monique Patterson,
President and CEO