



September 17, 2025

UPDATE TO ALL FAMILY AND FRIENDS

Hello,

Outbreak Status

We are currently outbreak free!

Reminder: Family Quality of Life Survey

From September 10 to October 10, 2025, St. Patrick's Home will be conducting the second annual Family Quality of Life (QoL) Survey. This survey is an important way for us to hear directly from families about their experiences and their loved one's quality of life.

Survey links have been sent directly to the Power of Attorney (POA) for Care for each resident. We sincerely appreciate your participation, as your feedback helps us improve our programs and services to better support residents and their families.

Residents' Council Week

This week, Ontario celebrates Residents' Council Week. To celebrate the occasion, Residents' Council has set up a display in the reception area. Council invites you to check out the display and pick up stickers, pamphlets, and booklets on offer. As well, members of Council will spend time by the display on Wednesday and Thursday to answer your questions and to sell 50/50 tickets. The money raised will support the good works of Residents' Council. Thank you so much for your interest and support.

St. Marguerite d'Youville Award – NOMINATION DEADLINE EXTENDED

The annual St. Marguerite d'Youville Excellence Award recognizes the outstanding achievements of employees at St. Patrick's Home Ottawa, who have three or more years of service. The goal of this award is to recognize individuals who have made a consistent and ongoing commitment in the tradition and mission of St. Marguerite d'Youville.

The criteria for the award indicate nomination is based on:

- Recognizing individuals who have made an outstanding commitment, in the tradition and mission of St. Marguerite d'Youville.
- Individuals who have demonstrated personal qualities and exceptional skills, either in their department or throughout the home, as demonstrated in their actions, or the guidance they have provided.

The St. Marguerite d'Youville Award Nomination Form is available at reception and is also posted on the website: [2025 SMDY Nomination Form](#). Please feel free to nominate any staff member that you feel has lived the Mission, Vision and Values of St. Pat's. **The deadline for 2025 nominations has been extended to October 1, 2025.**

Mission Week

St. Pat's is celebrating Mission Week from September 21 – 27, 2025. Each day we will focus on a different aspect of our Mission and Values Statement:

Mission: Collectively, our foundation, purpose and vision capture our mission of care for the people we serve.

Foundation: A Catholic organization inspired by Christ's ministry and the legacy of the Grey Sisters of the Immaculate Conception.

Purpose: Quality, person-directed long-term care and support for people in our community.

Vision: A welcoming and inclusive home where each person feels cared for, supported and engaged.

Values: Respect, Compassion, Spirituality, Integrity, Excellence and Collaboration

As well, please stop by the display in the lobby next week to learn more about our Mission, check out the special program of events, and enter a draw to win a hand made quilt!

St. Pat's New Flag – Flag-Raising Ceremony

Residents and families are encouraged to join us when we raise our new "St. Pat's" flag on Wednesday September 24, 2025. The flag-raising ceremony will be at 2:30pm at the flagpole. A St. Pat's flag was suggested by our Residents' Council President Andrea Phoenix and strongly supported by the entire Council.

Be well and stay safe,

Monique Patterson,
President and CEO