



August 6, 2025

UPDATE TO ALL FAMILY AND FRIENDS

Hello,

Outbreak Status

We are currently outbreak free!

Resident BBQ Dinners

We will be having outdoor BBQ dinners for residents in the garden throughout the months of July and August. These are scheduled by home area. Family and friends are welcome to join on the designated day for their loved one's home area. Dates for upcoming BBQs will be included in these weekly updates, as well as being posted on the home areas. The next BBQs are for Kilkenny today and Waterford Tuesday August 12th. If you are interested to join us please contact Nutritional Services in advance at their office by the elevators to make a reservation and purchase a meal ticket. Guest meal tickets are \$10.00 per person and there is a limit of two guests per resident.

Main Kitchen Closure

During the removal and installation of new flooring in the main kitchen, we discovered black Mould. As a result, the main kitchen will be out of service for the next ten days while remediation takes place. In the meantime, all food production will be moved to the satellite kitchens on the home areas. All of the therapeutic diets and special menus will continue to be provided. There may be short notice to changes to menu options, but we will endeavour to stick to the posted menu.

The process for remediation started immediately and containment has been completed. There has not been any risk to staff or residents. The main kitchen is strictly off-limits to all staff during this period. For safety reasons, no one is to enter the kitchen at any time - during or after working hours.

Please stay out of the kitchenettes as much as possible and be cognizant of requiring a hair net if food is being produced in your area, please ask the staff.

The Ministry of LTC and Ottawa Public Health have been notified. Public Health has been on-site to inspect and approved our process for food safe practice.

New Hires

We are actively recruiting staff for various roles and to fill vacant positions. We hold a new hire orientation session at least once a month to be able to onboard new staff in a timely manner. In July, we welcomed the following new hires to the St. Pat's team:

- Personal Support Workers: 15
- Registered Practical Nurses: 7
- Registered Nurse: 1
- Dietary Aide: 1

These new staff members received two full days of orientation, most of which consisted of in-classroom learning. Their training will also consist of them completing several “buddy” shifts with senior staff of their departments.

Be well and stay safe,
Monique Patterson,
President and CEO