



October 23, 2024

## **UPDATE TO ALL FAMILY AND FRIENDS**

Hello,

### **Outbreak Status**

We are currently outbreak free!

### **Resident Mail**

We have recently reviewed our process for handling resident mail. All mail received in a resident's name will now be delivered directly to that resident's room, unless we have been informed otherwise. The best option for important mail, such as banking, CRA, bills etc., is to have the mailing address changed to the resident's POA for Finance or whomever is responsible to manage the resident's affairs.

Be well and stay safe,

***Monique Patterson***

Interim President and CEO