

OUR STRATEGIC PRIORITIES

Strategic Priority 1 The best possible quality of life for every resident	 Outcomes a) Our care is guided by residents' preferences and needs for physical, emotional, social, spiritual, and psychological wellbeing. b) Our flexible processes and ways of working accommodate different and changing needs. c) Everyone in our St. Patrick's Home family has greater opportunities to engage with each other and with the wider community.
Strategic Priority 2 Consistent, person-directed, quality care and support	 Outcomes a) We match our level of care to residents' individual needs and strive to always provide the best-quality care possible. b) Staff feel equipped and empowered to provide quality person-directed care. c) Our systems, processes and equipment support consistent, person-directed quality care and the safety of residents and staff. d) Everyone works together in each resident's best interest — families, friends, staff, volunteers, residents themselves and/or their substitute decision-makers.
Strategic Priority 3 A purposeful partner in the health system	 Outcomes a) All of us involved in St. Patrick's Home — residents, families, friends, volunteers and staff — share an understanding of critical health system gaps, identify opportunities and present a strong, collective voice for positive change. b) We strive to foster greater coordination and connection among health and social service partners, engaging effectively and drawing on our day-to-day understanding of long-term care realities.
Strategic Priority 4 Supportive affordable housing and services to meet community needs	 Outcomes a) Plans to expand housing and services that defer or provide an alternative to long-term care have broad support throughout the St. Patrick's Home community. b) We develop our expanded campus thoughtfully, minimizing disruptions and creating new benefits for our Home and the broader community. c) We secure the funding needed to fulfill our housing plans and provide associated supports.