



May 15, 2024

## **UPDATE TO ALL FAMILY AND FRIENDS**

Hello,

### **Outbreak Status**

We are currently outbreak free! Thank you to everyone for their continued cooperation with infection prevention and control practices.

### **Support Services – Communicating Concerns**

Support Services is responsible for nutritional services, housekeeping, laundry, maintenance and IT. If you have any issues with any of these services, including resident phone lines or reaching our staff by phone, please email your concerns as appropriate to:

- Phone Issues [phoneissues@stpats.ca](mailto:phoneissues@stpats.ca)
- Laundry Issues [laundryissues@stpats.ca](mailto:laundryissues@stpats.ca)
- Dietary Issues [dietaryissues@stpats.ca](mailto:dietaryissues@stpats.ca)
- Laundry Issues [laundryissues@stpats.ca](mailto:laundryissues@stpats.ca)
- Maintenance Issues [maintenanceissues@stpats.ca](mailto:maintenanceissues@stpats.ca)

Be well and stay safe,

***Monique Patterson***

Interim President and CEO