



April 24, 2024

UPDATE TO ALL FAMILY AND FRIENDS

Hello,

Outbreak Status

We are happy to report that we are outbreak free! Both the respiratory and enteric outbreaks were declared over by Ottawa Public Health on Monday. Many thanks to everyone for their cooperation while we managed these outbreaks.

Continuous Quality Improvement Initiatives

We will be starting to complete the Resident Quality of Life Survey with residents this weekend. As we did last year, we will be completing the survey with several residents each month. The survey will be conducted by a volunteer who will meet one-to-one with the residents to complete the survey questions. The goal is to survey 15 to 20 residents every month. The Leadership Team will be reviewing the survey results on a regular basis to look for trends and identify areas for improvement. If you have any questions regarding the survey, please contact our Coordinator of Quality Improvement and Risk Management, Korry MacLeod: korrymacleod@stpats.ca

Be well and stay safe,

Monique Patterson

Interim President and CEO