

January 17, 2024



UPDATE TO ALL FAMILY AND FRIENDS

Hello, unfortunately we have several residents on Dublin who have tested positive for COVID and the home area is in outbreak. Kerry, Waterford and Wexford are also in outbreak with two positive residents on each home area. Everyone visiting on any home area in outbreak must wear a mask for their entire visit. Anyone who is visiting a resident who is positive for COVID or on isolation must also wear a gown, gloves, and eye protection. We encourage that designated caregivers visit only at this time on Dublin.

We urge you to take all the necessary precautions to protect yourself and your loved ones from respiratory illnesses, including getting vaccinated. Although not mandated by the Ministry of LTC **it is strongly recommended for visitors to wear masks in resident areas.** As always please keep practicing hand hygiene and following infection prevention and control protocols. We appreciate your work and dedication in keeping residents and each other safe.

New Dietary Software

We are excited to announce the upcoming launch of our innovative dietary software, which will revolutionize the dining service experience for all staff involved. Our phased approach begins with Wexford.

Training has commenced in Wexford and will continue throughout this week, culminating in an anticipated launch on January 22 at lunch. This program represents a significant step forward, not only streamlining our meal service but also enhancing resident safety and reducing our overall food costs.

Utilizing iPads for ordering, our software will automate the process, ensuring that specific resident needs are not only met but exceeded. Moreover, the system will feature photos of our showcase plates, a feature poised to significantly reduce our food costs. This strategic move allows us to redirect those savings towards providing higher quality, more delightful meals for our residents.

We are confident that this technological advancement will not only improve efficiency but also elevate the overall dining experience. We look forward to the positive impact this software will have on our residents' well-being and satisfaction. Cheers to a new era of excellence in dining services!

Continence Product Survey Reminder

We are looking for feedback from families regarding the continence products used at St. Pat's. **If your loved one uses continent products,** please use the link below to complete the survey. It should only take a minute or two to provide your responses and your feedback would be much appreciated: <https://www.surveymonkey.com/r/DP9B8PF>

Be well and stay safe,

Janet Morris

President and CEO

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