



CUSTOMER SERVICE FEEDBACK FORM

St. Patrick's Home of Ottawa is committed to excellence in serving all clients including those with disabilities. If you would like to provide us with feedback, please complete this form and email it to hr@stpats.ca or mail it to St. Patrick's Home of Ottawa, Human Resources, 2865 Riverside Drive, Ottawa, ON, K1V 8N5 5935 or fax it to (613) 731-4056.

Date of Visit: _____

Purpose of Visit: _____

1. Did we meet your needs or expectations during your visit?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	
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If no, please explain in detail:

2. Did you experience any problems accessing our goods and services?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments:

3. Were you served by an employee or volunteer during your visit?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Name or general description of employee / volunteer:

May we contact you to discuss your feedback? If yes, please provide your contact information below:

Name: _____ Phone Number: () _____

Email: _____

Thank you for your feedback.

Janet Morris, President & CEO
St. Patrick's Home of Ottawa