



September 20, 2023

UPDATE TO ALL FAMILY AND FRIENDS

Hello, our outbreak continues with now 3 home areas with Covid19. Kerry continues in outbreak, Cavan is now in outbreak with a second case and Galway is also now in outbreak. Unfortunately, Covid19 is back and we are hearing about many people with symptoms across the community.

The protocols for the home areas in outbreak – Kerry, Cavan and Galway are:

- Wear a mask at all times while on the home area. These are available at the main entrance or at the entrance to the specific home area. If you need a new mask please ask a staff member.
- When visiting a resident who is in isolation, you are required to wear a mask, face shield or goggles, a gown and gloves.
- Use hand sanitizer before entering and after leaving the unit. Wash your hands frequently during your visit.
- Residents who are not in isolation may leave the home area for a walk outside but cannot attend any activities outside of the home area.

All other home areas continue with normal infection prevention and control protocols.

If you are not feeling well for any reason, please do not visit. The most common first symptom is tiredness and a dry throat, and then it develops into body aches and more respiratory symptoms. If you are feeling tired and there is not particular reason please don't visit for 24 hours to see if there is any further development of symptoms. Also consider doing a rapid test right away before visiting.

Please feel free to wear a mask when visiting. Masks are available for those who make that choice.

Family and Friends Survey

Thank you do those who have already completed the survey. Just a reminder to those who have not yet done so to please complete the survey by Friday September 29th. If you are the primary POA of Care/Substitute Decision Maker and did not receive a link by email, please check your junk/spam folders.

Stay well and keep safe,

Janet Morris
President and CEO