



August 30, 2023

## **UPDATE TO ALL FAMILY AND FRIENDS**

Hello, we remain outbreak free at St. Pat's!

### **Public Meeting**

We are having a Public Information Session regarding our ongoing planning for Seniors Affordable Housing on September 5, 2023 at 7:00pm in the Gathering Place. This meeting is intended to keep our community informed and engaged in regards to our planning to date. Residents and families interested in hearing about this project and next steps are welcome to attend.

### **Family and Friends Survey**

Just a reminder that we will be sending out the Family and Friends survey via a Survey Monkey email tomorrow. The survey is going to POAs of Care and Substitute Decision Makers (SDM). If there are multiple of each, it will go to the primary contact. Please look out for it in your email . If the SDM does not have email, we will reach out to arrange for them to get a paper copy. Thank you in advance for participating in the survey.

### **New Linen Delivery Process**

As of Wednesday September 6, 2023, we will be implementing a new process for delivering linen to resident rooms starting on Carlow, Cavan, Donegal and Dublin. The remaining home areas will be implemented at a later date.

How will this work?:

- Each resident will have their own 3-tier cart for face cloths and hand towels. This will make it easier for residents to access their linens whenever they need them and ensure we have plenty of inventory.
- Our laundry team will restock these carts twice a week, ensuring a 4-day supply.
- We'll also continue to have our regular carts for bath towels, sheets, pillowcases, and blankets.
- Personal laundry services will change from every 24 hour delivery to every 48 hours, to accommodate the new deliveries. We understand some residents don't have a lot of clothing and we will deal with this.

Take care and enjoy the last long weekend of the summer!

***Janet Morris***

President and CEO