



February 1, 2023

UPDATE TO ALL FAMILY AND FRIENDS

Hello, I would like to thank everyone for their dedication in following the infection prevention and control protocols. We have no outbreaks of any respiratory diseases and that is due in part to our various measures such as screening, testing and ongoing surveillance, as well as some good luck. Keep up the great job!

Town Hall Meetings

We will be holding several Town Hall meetings on the home areas over the next few weeks. Staff, residents and family members are invited to learn about our new Strategic Framework for 2023-2026. The focus of the sessions will be on the action plan for 2023 as we strive to meet our Strategic Priorities #1 and #2. We are looking forward to hearing your feedback. As well, we will be introducing our refreshed Mission and Values Statement. The Strategic Framework and Town Hall meeting schedule are attached to today's update. The schedule can also be viewed on our website: [Town Halls Calendar](#)

Hairdressing Services

We are continuing to search for someone to provide hairdressing services at St. Pat's. Unfortunately to date we have not yet found anyone. If you know anyone who may be interested please have them contact us and we can discuss the options available.

Fire Drills

We are required to hold fire drills on a regular basis to ensure that in a real emergency everyone is confident in how to address the situation. Residents and any designated caregivers or visitors do not need to do anything other than to stay in place when the fire alarm sounds. Stay in the resident's room with the door closed or if you are stay in place and staff will direct you to a safe location. During a fire drill we do not have people entering or exiting the building to ensure that the entrance is clear for the fire department. Every time the fire bells sounds please consider it a real fire emergency and not 'just a drill'. We treat all drills as a real emergency as we need to ensure that everyone is comfortable and aware of what to do.

Be well and stay healthy,

Janet Morris

President and CEO

St. Patrick's Home of Ottawa

Strategic Framework 2022-2026

After more than 150 years of community service, we at St. Patrick's Home understand quality of life means something different for everyone. That's why we build unique, individual relationships with each of the residents of our Home: to appreciate what they value so we can meet their needs and respect their choices.

We know from experience that providing quality care and support is a collective effort. When staff, volunteers, residents, families and friends work together, our mission-driven non-profit organization is empowered to make a real difference in people's lives and throughout our community.

Our Mission
Collectively, our foundation, purpose and vision capture our mission of care for the people we serve.

<p>Our Foundation A Catholic organization inspired by Christ's ministry and the legacy of the Grey Sisters of the Immaculate Conception.</p>	<p>Our Purpose Quality, person-directed long-term care and support for people in our community</p>	<p>Our Vision A welcoming and inclusive home where each person feels cared for, supported and engaged.</p>
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Our Values
Together as residents, families, friends, staff, volunteers and Board members, we embrace and live the values of St. Patrick's Home in all we do.

<p>Respect See every person for who they are, honouring their preferences and their individuality.</p>	<p>Compassion Be kind, ease suffering, share joy.</p>	<p>Spirituality Nurture each person's own spiritual beliefs and practices.</p>
<p>Integrity Be honest, transparent and accountable, even when it is difficult.</p>	<p>Excellence Strive always to do and be our best, knowing there's no finish line in the pursuit of excellence.</p>	<p>Collaboration Communicate openly and actively so we can work as a team toward common goals.</p>

Our Strategic Priorities

<p>Strategic Priority 1 The best possible quality of life for every resident</p> <p>Outcomes</p> <ul style="list-style-type: none">a. Our care is guided by residents’ preferences and needs for physical, emotional, social, spiritual, and psychological wellbeing.b. Our flexible processes and ways of working accommodate different and changing needs.c. Everyone in our St. Patrick’s Home family has greater opportunities to engage with each other and with the wider community.	<p>Strategic Priority 2 Consistent, person-directed, quality care and support</p> <p>Outcomes</p> <ul style="list-style-type: none">a. We match our level of care to residents’ individual needs and strive to always provide the best-quality care possible.b. Staff feel equipped and empowered to provide quality person-directed care.c. Our systems, processes and equipment support consistent, person-directed quality care and the safety of residents and staff.d. Everyone works together in each resident’s best interest — families, friends, staff, volunteers, residents themselves and/or their substitute decision-makers.
<p>Strategic Priority 3 A purposeful partner in the health system</p> <p>Outcomes</p> <ul style="list-style-type: none">a. All of us involved in St. Patrick’s Home — residents, families, friends, volunteers and staff — share an understanding of critical health system gaps, identify opportunities and present a strong, collective voice for positive change.b. We strive to foster greater coordination and connection among health and social service partners, engaging effectively and drawing on our day-to-day understanding of long-term care realities.	<p>Strategic Priority 4 Supportive affordable housing and services to meet community needs</p> <p>Outcomes</p> <ul style="list-style-type: none">a. Plans to expand housing and services that defer or provide an alternative to long-term care have broad support throughout the St. Patrick’s Home community.b. We develop our expanded campus thoughtfully, minimizing disruptions and creating new benefits for our Home and the broader community.c. We secure the funding needed to fulfill our housing plans and provide associated supports.

Strategic Framework Town Halls Schedule

FEBRUARY 2023						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		31	1	2	3	4
5	6	7 Galway 1:30 Waterford 1:30 Donegal 3:30 Kilkenny 3:30	8	9	10 Cavan 1:30 Dublin 1:30 Kerry 3:30 Wexford 3:30	11
12	13	14 Valentine's Day	15	16	17 Donegal 1:30 Kilkenny 1:30 Galway 3:30 Carlow 3:30 Waterford 3:30	18
19	20 Family Day	21 Carlow 1:30 Kerry 1:30 Wexford 1:30 Cavan 3:30 Dublin 3:30	22	23	24 Donegal 1:30 Kilkenny 1:30 Galway 3:30 Carlow 3:30 Waterford 3:30	25
26	27	28 Carlow 1:30 Kerry 1:30 Wexford 1:30 Cavan 3:30 Dublin 3:30				

Strategic Framework Town Halls Schedule

MARCH 2023						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3 Cavan 1:30 Dublin 1:30 Kerry 3:30 Wexford 3:30	4
5	6	7 Galway 1:30 Waterford 1:30 Donegal 3:30 Kilkenny 3:30	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	