

St. Patrick's Home of Ottawa

Strategic Framework 2022-2026

After more than 150 years of community service, we at St. Patrick's Home understand quality of life means something different for everyone. That's why we build unique, individual relationships with each of the residents of our Home: to appreciate what they value so we can meet their needs and respect their choices.

We know from experience that providing quality care and support is a collective effort. When staff, volunteers, residents, families and friends work together, our mission-driven non-profit organization is empowered to make a real difference in people's lives and throughout our community.

Our Mission
Collectively, our foundation, purpose and vision capture our mission of care for the people we serve.

<p>Our Foundation A Catholic organization inspired by Christ's ministry and the legacy of the Grey Sisters of the Immaculate Conception.</p>	<p>Our Purpose Quality, person-directed long-term care and support for people in our community</p>	<p>Our Vision A welcoming and inclusive home where each person feels cared for, supported and engaged.</p>
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Our Values
Together as residents, families, friends, staff, volunteers and Board members, we embrace and live the values of St. Patrick's Home in all we do.

<p>Respect See every person for who they are, honouring their preferences and their individuality.</p>	<p>Compassion Be kind, ease suffering, share joy.</p>	<p>Spirituality Nurture each person's own spiritual beliefs and practices.</p>
<p>Integrity Be honest, transparent and accountable, even when it is difficult.</p>	<p>Excellence Strive always to do and be our best, knowing there's no finish line in the pursuit of excellence.</p>	<p>Collaboration Communicate openly and actively so we can work as a team toward common goals.</p>

Our strategic priorities

<p>Strategic Priority 1 The best possible quality of life for every resident</p> <p>Outcomes</p> <ul style="list-style-type: none">a. Our care is guided by residents’ preferences and needs for physical, emotional, social, spiritual, and psychological wellbeing.b. Our flexible processes and ways of working accommodate different and changing needs.c. Everyone in our St. Patrick’s Home family has greater opportunities to engage with each other and with the wider community.	<p>Strategic Priority 2 Consistent, person-directed, quality care and support</p> <p>Outcomes</p> <ul style="list-style-type: none">a. We match our level of care to residents’ individual needs and strive to always provide the best-quality care possible.b. Staff feel equipped and empowered to provide quality person-directed care.c. Our systems, processes and equipment support consistent, person-directed quality care and the safety of residents and staff.d. Everyone works together in each resident’s best interest — families, friends, staff, volunteers, residents themselves and/or their substitute decision-makers.
<p>Strategic Priority 3 A purposeful partner in the health system</p> <p>Outcomes</p> <ul style="list-style-type: none">a. All of us involved in St. Patrick’s Home — residents, families, friends, volunteers and staff — share an understanding of critical health system gaps, identify opportunities and present a strong, collective voice for positive change.b. We strive to foster greater coordination and connection among health and social service partners, engaging effectively and drawing on our day-to-day understanding of long-term care realities.	<p>Strategic Priority 4 Supportive affordable housing and services to meet community needs</p> <p>Outcomes</p> <ul style="list-style-type: none">a. Plans to expand housing and services that defer or provide an alternative to long-term care have broad support throughout the St. Patrick’s Home community.b. We develop our expanded campus thoughtfully, minimizing disruptions and creating new benefits for our Home and the broader community.c. We secure the funding needed to fulfill our housing plans and provide associated supports.