



August 17, 2022

UPDATE TO ALL FAMILY AND FRIENDS

Hello,

Covid19 Outbreak Update:

We are seeing a number of resident cases resolved in the past week but are continuing to see new cases in residents, staff and designated caregivers.

The current status is:

Carlow is no longer in outbreak! General visitors are welcome to visit again.

Outbreak Areas:

Donegal has one resident who is positive with all other cases now resolved.

Dublin has 4 residents who remain positive with all other cases resolved.

Kerry now has 10 residents who are positive.

Wexford remains in suspect outbreak.

Telephone Calls:

We understand that there are times that people are finding that the staff are not able to answer their phones. We do know that there are times that the staff are providing care, giving medication, speaking to someone else or on their break and therefore cannot answer the call. However, we are trying to sort out when and if there are any other issues happening as well. In order to help us sort out some of these issues we would appreciate if you could send an email to: phoneissues@stpats.ca when you have called and do not get a response.

We need to know:

1. Date and time of the call
2. Extension number you have called

Having this information will assist in sorting out what issues may be happening with getting your calls answered.

Also as a reminder, here is a list of telephone extensions on each home area that have a voicemail. Please use these extensions to leave a voicemail and someone will respond to the voicemail.

Galway – ext. 200
Carlow – ext. 201
Cavan – ext. 202
Dublin – ext. 203
Donegal – ext. 204
Kerry – ext. 205
Kilkenny – ext. 206
Waterford – ext. 207
Wexford – ext. 208

Be well and stay safe

Janet Morris
President and CEO