



January 24, 2022

UPDATE TO ALL FAMILY AND FRIENDS

Hello, over the weekend we did have some positive test results. There are two additional positive resident cases, one found through surveillance testing on Wexford and one person who had symptoms on Kerry and was tested.

We also had a positive test result from a staff member who had worked on Donegal so some residents are in isolation and their families have been notified.

Now for the good news! Waterford is now off of isolation!

On other home areas based upon receiving negative results and the 10 day isolation being completed, some residents have completed their isolation.

Whenever there is a close contact with a positive case, the resident is placed in isolation. The resident receives a PCR test as soon as we are aware of a close contact. The resident is also tested at day 7 from the contact. If the resident is negative on all of the tests, they can be taken off of isolation at midnight on the 10th day from the close contact. Unfortunately, if there is another close contact during the initial isolation period the timeline restarts and there is an additional period of isolation. This is very difficult for everyone and we continue to monitor all close contacts.

Telephone System

A couple of weeks ago, an IT company was here to provide some upgrades to the mobile telephone system and although there were some small improvements there are continuing challenges with consistency. The IT company will be back to review the next steps.

In addition, a voicemail has been set up on the care centre phone on each home area. You are welcome to leave a voicemail on the care centre telephone. These voicemails will be checked a couple of times each shift and someone will return the call if there is a need to respond.

Resident Home Area	Care Centre	RPN
Galway	200	410
Cavan	202	420
Carlow	201	430
Dublin	203	450
Donegal	204	440
Kerry	205	470
Kilkenny	206	460
Waterford	207	490
Wexford	208	480

Stay safe and well,

Janet Morris
President and CEO