



October 20, 2021

## **UPDATE TO ALL FAMILY AND FRIENDS**

Hello, we remain Covid19 free at St. Pat's.

We are now one week into our new protocols and hopefully everyone is getting into the routine. I know that those of us who are fully vaccinated may question why we have to resume rapid testing again, however, there are certainly break through cases. The weekly testing is another layer of insurance to protect the residents from Covid19.

### **Parking**

Parking at St. Pat's has been an ongoing challenge, and it seems to have increased as an issue in the past few weeks. We do know that we have additional staff working on some days in the week which may be contributing in part but it does not seem to be the primary issue.

We have resumed surveillance in the parking lot and have identified that a number of cars parked in the lot that are not registered in our system. People have been receiving warning tickets as we try to identify people parking here without being registered. Please make sure that your license plate is registered with reception to ensure that that in the future a ticket is not given.

We are posting signs for the dates that we know that there are additional staff in the home for education or orientation sessions, to assist people in planning their visit. If possible communicating with your family and friends that on these dates there may be an increased volume of cars in the parking lot will assist them in planning the dates for visits.

There does not seem to be a consistent day or pattern to when the parking lot is busy. Designated caregivers and general visitors do not schedule visits so we cannot predict when people are visiting. In one day last week we had 120 visitors to the Home which is wonderful but does increase congestion in the parking lot.

In planning visits, if at all possible try to avoid arriving between 2:30pm and 3:15pm. This is the most challenging time as we have the day shift still here and the evening shift arriving. After 3:15 pm. the parking lot generally has a large number of available parking spots.

We are looking at alternative locations for parking and have reached out to a number of neighbours to find out if we can use their parking lots. Unfortunately, we have not yet received responses. We have also told a number of service providers and students that there is no parking available to them on site.

We will continue to look for solutions to this ongoing challenge and thank you for your assistance and patience.

Be well and stay safe,

**Janet Morris**  
President and CEO