



April 15, 2021

UPDATE TO ALL FAMILY AND FRIENDS

Hello, we have received the PCR result from the staff member who had tested positive on the rapid test and the PCR result is positive. The staff member worked on Carlow and provided care to some of the residents, not all of the residents. All of the residents on Carlow had a PCR swab completed yesterday and all the results have been received and all are negative. Staff that the staff member worked with are also having a PCR test completed. Those that we have received are all negative but not all are completed.

Ottawa Public Health has now determined that we are in a suspect outbreak as per their risk assessment. What does this mean?

The residents that are considered to have been 'in contact' with the positive case will be on isolation precautions. The staff member provided care to them and therefore was 'in contact', even with the face mask and eye protection. These residents will be re-tested on April 19. Staff and designated caregivers will be required to use full droplet and contact precautions, and their meals will be served in their rooms.

The other residents on Carlow will not be in isolation. The PPE requirement will be droplet precautions, face mask and eye protection. They will have meals in the dining room and can go outside and attend the hair dresser and Mass.

We continue to have ongoing discussion with Ottawa Public Health to find a balance between required infection prevention and control protocols and ensuring that residents have some level of quality of life. We will keep you updated if there are any changes to the protocols.

Take care and be safe,

Janet Morris
President and CEO