



November 03, 2020

UPDATE TO ALL FAMILY AND FRIENDS

Hello, we have no further positive test results.

Ottawa Public Health has agreed to some new protocols, for which we are very grateful. The most recent staff case on Donegal does not pose a high risk to the residents as all staff were wearing masks, eye protection and gowns. Due to this, the residents on Donegal will be able to have their meals in the dining room for this specific outbreak. This may not be the protocol in a future outbreak, but we are thankful that we can provide resident meals in the dining room for this specific outbreak.

There are very specific requirements related to the use of PPE and cleaning protocols that we must follow when we start the meal service tomorrow on Donegal.

1. A maximum of 16 residents can be served per meal in the dining room and everyone must be physically distanced. The other residents will be served their meals in their rooms. This applies to all home areas at this time.
2. On Donegal, only one resident can be assisted at a time, therefore meal service will take long to assist all of the residents who need meal assistance. Designated caregivers who are planning on visiting and can plan your visit at a meal time would be greatly appreciated.
3. Anyone assisting a resident must change all of their PPE prior to assisting the next resident.
4. The tables and chairs must be disinfected immediately after a resident has left the table.

We continue to have ongoing discussions with Ottawa Public Health to advocate on behalf of the residents during this very difficult time.

Be well and safe,

Janet Morris
President and CEO