



November 13, 2020

UPDATE TO ALL FAMILY AND FRIENDS

Unfortunately, we have been notified that an asymptomatic staff has tested positive for Covid19 from the surveillance testing this week. They are home and we hope that they do not develop any symptoms. Thankfully the results are coming back more quickly and we can act fast to isolate the staff, although it is very discouraging to have the outbreak continue. The goal of the surveillance testing is to identify anyone who is positive and isolate them from the residents and other staff members. The staff member worked on Wexford only. The families of the residents on Wexford have been notified.

We have been in contact with Ottawa Public Health and at this time Wexford will be on droplet and contact precautions (masks, eye protection and gowns). Donegal also continues on these additional precautions. Residents will remain in their rooms, including for meals. Baths and showers will continue for asymptomatic residents. Designated caregivers can continue to visit.

I am very sorry for the residents who are now having to isolate again in their rooms. We know that this is a very difficult situation and we will do our very best to keep everyone safe.

Be well and stay safe,

Janet Morris
President and CEO