

November 01, 2020

UPDATE TO ALL FAMILY AND FRIENDS

Hello, we have not yet heard from Ottawa Public Health today, but here are the actions being implemented:

- 1. We remain in outbreak due to the one staff positive test result from last weeks surveillance testing.
- 2. Donegal will remain on full isolation precautions (gowns, masks and eye protection). Residents will be served their meals in their rooms.
- 3. Carlow and Waterford have completed the 14 day isolation period and no residents have tested positive therefore these home areas will now be on droplet precautions (masks and eye protection). The residents can have their meals in the dining room and use the tub and shower room.
- 4. All other home areas will continue on droplet precautions using eye protection and masks. Meals will continue to be served in the dining room as per the schedule.

We need to hear from Ottawa Public Health regarding the following. Hopefully we will hear by tomorrow morning and we can update everyone.

- 1. Can hairdressing services resume one home area per day?
- 2. Can we resume Mass in the Gathering Place as per the schedule of one home area per day?
- 3. Can the Advanced foot care service resume for one home area per day?
- 4. Whether Residents and families can take walks outside, and not just in the garden?

What will not change:

- 1. Ottawa remains a red zone so as per provincial guidance only designated caregivers can visit. All designated caregivers must confirm that they have had a negative Covid19 test in the past 14 days. General visitors are not able to visit at this time.
- 2. Residents are asked to remain on the grounds until the provincial designation of a red zone changes.
- 3. Outdoor time in the secure garden area will continue for one home area at a time as per the schedule. There is not need to book a time but only go to the garden at the specified time for each home area.
- 4. Continuing to practice excellent hand hygiene, wearing a procedure mask at all times and maintaining physical distancing from other residents and staff is a priority for everyone.

Be well and safe, *Janet Morris*President and CEO