



October 17, 2020

UPDATE TO ALL FAMILY AND FRIENDS

Hello, with our staff surveillance testing this week we have received two staff results which are positive. The staff are asymptomatic. This will unfortunately mean that Carlow and Waterford will now be on droplet and contact isolation precautions.

Residents on Carlow and Waterford will be asked to remain in their rooms and meals will be served in their rooms.

Designated caregivers can continue to visit, one person at a time.

We are confirming with public health regarding resident testing and will contact families regarding the testing protocols once we get further direction from Public Health.

This is very unfortunate news and it is difficult for everyone. The goal of the staff testing is to identify any potential asymptomatic people and ensure that they are then able to isolate and minimize the risk to others. This is a much better outcome than not knowing and having a potential spread within the home, however it is not the news we want to get.

We will provide information as we have further discussion with Ottawa Public Health.

Be well,

Janet Morris
President and CEO