



September 22, 2020

UPDATE TO ALL FAMILY AND FRIENDS

We have no further positive test results but are still awaiting 3 resident results unfortunately.

We will send an update as soon as Ottawa Public Health declares the outbreak over, with hope that this is tomorrow. Keep those good thoughts and prayers going!

When the outbreak is declared over, visiting can resume indoors for anyone who has tested negative for Covid19 within the past 14 days. The only limit is that only 2 people can visit at the same time.

I know that many of our visitors have been facilitating virtual visits with other family members when they are here. We really appreciate this. We are asking you to assist in supporting these virtual visits with others who are important to the resident while you are here for an indoor visit. We do have devices (ipads and tablets) available for visitors to use to keep these virtual visits going. You can ask a staff member for the device if you need it. The recreation staff will review the virtual visits schedule and provide support to those residents whose families are not able to visit due to distance.

Garden visits will resume based upon the weather and the schedule previously established. We know that even in early September that many residents were reluctant to go or stay outside in the cooler weather. These outdoor will continue dependent on weather and demand.



Be well and positive thoughts that the outbreak is over tomorrow!

Janet Morris
President and CEO

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