



September 14, 2020

UPDATE TO ALL FAMILY AND FRIENDS

Hello, we were notified yesterday that a caregiver hired to provide one to one support to a resident was tested last week for Covid19 and has received a positive result. The last time that this person was in the building was on Sept. 8 and they worked solely on Kerry with one resident. The outbreak precautions remain the same.

It is extremely important that any essential visitor who is visiting ensure that they are visiting in the resident's room wearing all of the required PPE and not in common areas throughout the home. Once visitors are screened please proceed directly to the resident's room and when leaving go directly to the exit to leave.

All of the residents on Kerry must remain in their rooms for meals, however on the other home areas, we are able to continue to serve meals in the dining room on a rotating basis. Visitors may accompany the resident to the dining room at that designated time but cannot visit in the dining room other than at their loved ones designated time. If you are visiting and need to get something for the resident, please ring the call bell and staff can assist.

Public Health has asked that on all home areas that residents remain in their room as much as possible, and not congregate in common areas. Residents on all home areas with the exception of Kerry can be taken outside for a walk, going directly from their room to the exit and returning directly to their room. Please ensure that there is not interaction with other residents and the resident must wear a mask if out of their home area. Please do not enter the elevator if there is another resident on the elevator.

With thanks,

Janet Morris
President and CEO