



August 19, 2020

## **UPDATE TO ALL FAMILY AND FRIENDS**

Hello, we are happy to report that we remain COVID-19 free!

Since visiting resumed on August 11<sup>th</sup>, we have observed that not all visitors are following the visiting requirements. These guidelines are in place to provide a safe and secure environment for our residents, staff and visitors within the home. Your cooperation is essential to the continued success of our visiting programs. Please note the following when visiting:

- Physical distancing (2m/6 feet) must be maintained at the screening station, please wait between the doors or outside if the screener is busy with others when you arrive
- Masks are to be worn properly and **at all times** by both indoor and outdoor visitors, many of our residents are unable to understand the masking protocols and this is for their protection
- Visitors and residents are encouraged to practice physical distancing (2m/6 feet) for the duration of their visit, for indoor visits physical contact required for the social and emotional wellbeing of the resident should not be front facing
- Visitors must maintain a physical distance (2m/6 feet) from other residents, all staff and all visitors
- Visiting is to take place in the resident's room, do not visit in the common areas on the home areas or elsewhere in the home
- Visitors are only able to eat and/or drink on the main level at the physically distanced (2m/6feet) tables provided and this is not to include the resident
- Do not arrive between 2:30pm and 3:15pm as shift change creates congestion in both the parking lot and at the screening area
- Visitors may take their loved one outside, but only out the front entrance as the garden is reserved for the scheduled garden visits

The full Visiting Requirements can be found on our website here:

<https://stpats.ca/wp-content/uploads/2020/07/St.-Patricks-Home-Visitor-Requirements-July-2020-FINAL-ATT.pdf>

Be well and stay safe,

*The Leadership Team*