

July 30, 2020



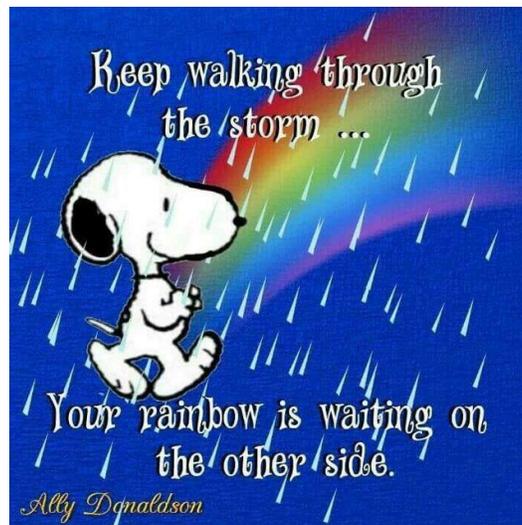
## UPDATE TO ALL FAMILY AND FRIENDS

Hello, thanks to the staff who completed all resident home areas for the resident testing yesterday. We do have a few residents who could not understand the process but we will be going back today to try and complete these swabs. I am confident in our great St. Pat's staff in getting these completed.

All of the staff have been tested as of yesterday, and we will be doing our regular staff surveillance testing next week again.

Yesterday we informed you that our window visits will resume. Unfortunately, the two home areas where the staff member worked are on full isolation precautions and these residents cannot participate in the window visits. These families were contacted directly regarding the isolation protocols.

The weekly Resident Update that was distributed yesterday is attached to today's update.



Be well and safe,

**Janet Morris**  
President & CEO

# Resident Update, July 29, 2020

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Dear Resident:

St. Patrick's Home continues to implement changes and shifts in routine related to the management of the Covid-19 virus. Our team is always available to answer your questions and to ensure you feel supported during this time.

## **CURRENT COVID-19 STATUS IN OUR HOME:**

- Unfortunately, we have to report that one staff member tested positive for Covid-19 as a result of last week's surveillance testing. The definition of an outbreak is one staff or resident who tests positive, so we are considered in whole-home outbreak. The staff member is asymptomatic and self-isolating at home. We wish them a full recovery. We have updated both the Residents who live on the two home areas where the staff member worked and their family members.
- We continue to work closely with Public Health, which has provided the following direction:
  1. All Residents in the home will be Covid-19 tested. We will begin by testing Residents who live on the two affected home areas.
  2. We must take the necessary droplet/contact precautions for each Resident on the two affected home areas. All other home areas are on droplet precautions. Staff who give direct care must wear eye protection (face shield or goggles) in addition to wearing a mask.
  3. Residents who live on the two affected home areas must eat all of their meals in their room. Residents on all other home areas will continue to eat meals in the dining room on their scheduled days, maintaining a safe distance from others at all times.
  4. For the duration of the outbreak, we must suspend indoor visiting for all non-essential visitors. The Ministry of Long-Term Care defines an essential visitor as a person performing essential support services (e.g. food delivery, inspector, maintenance, or health care services {e.g. phlebotomy}), or a person visiting a very ill or palliative Resident. As well, we must suspend Garden visits. Over the next few days, we will look at ways to enhance virtual visits between you and your loved ones.
  5. **We must suspend Jo-Anne's hairdressing service during the outbreak, but Physiotherapy will continue.**

- In addition to Public Health's directives, we will continue our existing measures to prevent the introduction or spread of infection. This includes actively screening all staff and Residents twice a day, enhanced cleaning on all home areas, and limiting staff movement between home areas.
- We appreciate this is unwelcome news. We are committed to working tirelessly with all the resources available to us to ensure the health and well being of all members of the St. Pat's community.
- We urge you and all members of the home community to continue to implement infection prevention and control practices, such as good hand hygiene, wearing a mask, and maintaining a safe physical distance from others. We greatly appreciate your ongoing assistance and cooperation!
- We may need to issue new directives as we learn more about the extent of the outbreak.
- If you have questions about any aspect of the outbreak, please talk with a member of your care team, or you may call Monique Patterson, VP, Nursing, at extension 261, or Pam Smith, AVP, Nursing, at extension 299.

#### WINDOW VISITS:

- We will resume window visits for the duration of this outbreak. You or your substitute decision maker may book a window visit by calling reception at extension 221.

#### ENTERTAINMENT:

- Here's next week's line-up on **channel 49** of your TV set:
- Wednesday, August 5 at 2:30 p.m. – Rob's Room (with **Robert lenzi**).

#### NEW MENU:

- After consulting with Residents and then meeting with Residents' Council, Paul Harris, Manager of Support Services, intends to introduce a new menu in September. Paul wishes to thank all Residents who offered their feedback (an appropriate choice of word when we're discussing food!).

#### CIVIC HOLIDAY:

- The first Monday of August is a holiday in many parts of Canada. It is a statutory holiday in some provinces and territories but in others it has another legal status. It is often called the August Holiday, Civic Holiday, Provincial Day, or other local names, such as Terry Fox Day in Manitoba.