



July 29, 2020

## **UPDATE TO ALL FAMILY AND FRIENDS**

Hello, we completed resident testing for three home areas yesterday and continue with the resident Covid testing today. We anticipate completing the remaining resident home areas by tomorrow. We have additional staff assisting to complete this testing.

Public Health has restricted residents going out for walks at this time until we get the resident swab results back.

The outdoor and indoor visits have unfortunately stopped while we are in outbreak, however, we will be resuming window visits as of tomorrow. Window visits will continue while we are in outbreak and will end once garden and indoor visits can resume.

There are limited time slots each day for the window visits. We would ask that the power of attorney for care (POA) or the substitute decision maker (SDM) be the person calling to schedule the appointment. If you are the POA or SDM you can designate a different person to visit, however, that would be the once weekly visit. Please call reception to book a window visit. We will start booking these visits today at 4pm. Once a resident has a visit scheduled we will not be able to schedule any further visits during that week so that we can ensure that everyone who is interested has an appointment.

Skype and facetime visits will continue. The staff started calling families yesterday to find out who would like to resume these virtual visits and to schedule visits. If you have not yet heard from a staff member, please feel free to contact the Recreation staff to ensure that you are added to the schedule.

5<sup>th</sup> – Agatha – 276

4<sup>th</sup> – Mitchel -273

3<sup>rd</sup> – Erika – 277

2<sup>nd</sup> –Elsa- 279

1<sup>st</sup> –Liz – 274

The Family Updates will return to a daily update during the regular work week. If there is anything to communicate on any other days an update will be provided.

Please feel free to contact the RPN with any questions about your loved one and they can provide specific individual information about them to you.

Stay safe and we will get through this,

***Janet Morris***  
President & CEO