



July 22, 2020

UPDATE TO ALL FAMILY AND FRIENDS

Hello, we are very happy to see some familiar faces back! We have truly missed you and we look forward to the start of the indoor visits and the continuation of the outdoor visits. Although the indoor visits can now resume, the routine for visiting is very different than prior to the pandemic. The requirements based upon Public Health and MoLTC guidelines have been provided and we know that everyone will do their very best to follow all of these important steps. We have asked staff to support you with reminders as you get used to our new routines and protocols. Please know that these reminders are being provided for the health of everyone at St. Pat's and follow their directions.

Now that people can come into the home and directly interact with staff, we will be returning to our regular communication with families. The staff will no longer be calling on a regular basis to update the POA's on each resident. The staff will contact you if there is a change or if there is a need to discuss something with you. You can also call as necessary to speak to a staff member whenever you would like.

We have had a few questions related to close contact while visiting. Please see below a question and response from the MoLTC:

Can residents and family members make contact? For example, hug?

Visitors and residents are encouraged to practice physical distancing for the duration of their visit. However, for indoor visits only and for non-essential and essential visitors who have verbally attested to not testing positive within the last 14 days physical contact that reduces risk to the resident and does not involve directly facing the resident can be considered if it will help with the social and emotional wellbeing of the resident.

Have a great day and be safe,

Janet Morris
President & CEO