



May 30, 2020

UPDATE TO ALL FAMILY AND FRIENDS

Hello we have completed the review with Ottawa Public health this morning and unfortunately the outbreak is not considered resolved today as there are a number of pending test results from swabs done over the past few days. We are continuing to check for these results.

We will continue to closely monitor all residents and staff for any symptoms and will be very vigilant. This will mean that we will be regularly swabbing residents who have any symptoms and awaiting results on an ongoing basis with the goal of early detection and isolation.

The key principles of physical distancing, hand hygiene and environmental cleaning will continue which will alter some of the normal routines in the home as mentioned in yesterday's update.

Once the outbreak is officially declared over, staff will continue to wear surgical/procedure masks at all times but are not required to wear eye protection for resident care. Some may choose to continue to wear goggles or visors and that is fine. All PPE precautions will be in place for any resident in isolation while awaiting swab results.

Thank you for your continued support and prayers,

Janet Morris
President & CEO