



May 17, 2020

## **UPDATE TO ALL FAMILY AND FRIENDS**

Hello, I am writing this update with sad news as St. Pat's lost two members of our St. Pat's resident family during the night and early today due to complications of Covid19. We hold their families in our hearts and prayers. We thank the staff for their kind and compassionate care.

We also received a positive test result from a resident who lives on Kerry last evening. Their family has been notified and as of today all of the resident's families on Kerry have been notified.

Ottawa Public Health has determined that anyone who had a high risk contact with the resident will be retested. Given our residents have been in their rooms they are considered low risk for contact. This is the only benefit of having residents separated during this pandemic, although we know it is very difficult for everyone.

Anyone, resident or staff, who is considered a high or medium risk contact will be retested. We know that you may be asking about testing everyone now that we have a new case and I want to make sure that you understand Public Health determines who will be tested and then provides St. Pat's with the necessary testing kits. These are not provided for us on site except when there is a need identified. We will continue to consult with Public Health on implementing the required infection control practices and testing protocols.

I know that the news of any positive cases is unsettling and you would like to know who and where they are, however for staff due to employee privacy and confidentiality, we cannot disclose personal health information.

Although this update has been sad and troubling news, we are committed to work with Public Health very closely and to continue to do our very best to care for the residents.

With my sincere best wishes in this difficult time,

**Janet Morris**  
President & CEO