



April 13, 2020

UPDATE TO ALL FAMILY AND FRIENDS

Hello,

We continue to have managers in the home on weekends and holidays to support residents and staff and bring residents to window visits, to help in a small way. I had the great pleasure of being in the home yesterday and I cannot tell you how proud I am of the staff and residents during this difficult time. I even had the good fortune to pass on a hug from a family member to a resident as the substitute during a window visit!

This is the time that we all must find ways to be kind and patient with each other. Everyone is stressed, missing loved ones, adapting to new directives and yet every day we witness acts of kindness from residents, staff, families and friends, and all are appreciated.

We have no idea how long this current normal will last, but together we will get through this.

Another day of good news with no positive COVID-19 test results.

KINDNESS:

Loaning someone
your **strength**
instead of
reminding them
of their **weakness**.

Be safe and well,

Janet Morris
President & CEO

St. Patrick's Home of Ottawa, 2865 Riverside Drive, Ottawa, Ontario K1V 8N5 (613) 731-4660