



April 7, 2020

UPDATE TO ALL FAMILY AND FRIENDS

Hello,

The suspect respiratory outbreak on Waterford is now cleared by Public Health! We have another resident who had a swab done yesterday and is still having some respiratory symptoms but improved since yesterday. That person is isolated at this time and we will await those swab results. As I mentioned yesterday, this will be an ongoing and regular protocol to ensure that we are quickly identifying and testing anyone with respiratory symptoms.

I know that we have a great network out there searching for infrared thermometers and we appreciate this effort. We continue to wait to see if the ones we ordered a few weeks ago arrive!

The Ontario Association of Resident Councils (OARC) is holding a joint interactive webinar with Family Councils of Ontario (FCO) on **April 15 from 2:00pm to 3:00 pm**. The webinar is titled "Courageously Living Through COVID-19 Together: Residents and Families", and will be hosted by OARC's Executive Director, Dee Lender, and FCO's Executive Director, Samantha Peck. The leaders will review and make sense of government directives, discuss the impact on residents and families, explore solutions, and ask questions in a safe space. The webinar is meant to be for a broad audience including residents, family/friends of residents, team members, home management, and other partners in the LTC sector. To sign up for the webinar, please go to <https://attendeegototraining.com/r/4371019821738571521>.

In addition, the Ministry of LTC has a Family Support Line/Action Line that is available to residents, families and staff. The phone number is 1-866-434-0144 and is staffed between 8:30 am to 7:00 pm, seven days a week.

Everyone at St. Pat's is working hard to keep the people who live here safe and content. We do miss you but know that you are thinking of everyone here at this time.

Stay healthy and safe,

Janet Morris
President & CEO