



March 23, 2020

UPDATE TO ALL FAMILY AND FRIENDS

Hello on this wintery Monday from St. Pat's,

We are in contact with Public Health daily regarding the respiratory outbreak on Galway, however the test results for the respiratory outbreak are not yet available. Overnight and into this morning there are 2 additional residents with symptoms for a total of 5 people with symptoms. If you loved one has any symptoms you would have been contacted by the nursing staff. The 2 residents on Wexford are improving although the home area is still on suspect outbreak. There are no new cases on Wexford. All of the necessary precautions are in place as would be for any respiratory symptoms.

We have heard from some people that the telephones are not working at St. Pat's. We have reviewed this online with Bell and there is an outage in Ottawa affecting St. Pat's. The telephone calls have been hit and miss, with some people getting through and others not. We are also getting through to some people when we call them but not to others. The Bell Canada and Rogers online map indicates that Ottawa has outages which does seem to be impacting St. Pat's and may be affecting your telephone as well. We will continue to monitor this, but the issue is not at St. Pat's.

The telephone, skype and window visits are continuing. Although some families would prefer a daily contact with their loved the staff can only accommodate a selected number daily, while still providing care to the people who live here. Please understand if the staff tell you that your request cannot be accommodated as the goal is to allow these connections for all of the families who would like this.

I continue to be very grateful and appreciative of the staff who come to work to support the people who live at St. Pat's. Please keep them in your thoughts and prayers.

Janet Morris
President & CEO