



March 17, 2020

UPDATE TO ALL FAMILY AND FRIENDS

Hello, I just finished doing a visit to a number of the resident home areas and although we miss all of you, everyone is doing well. Staff are here and eager to make sure all of the residents are getting their care. I know that a number of the other managers have been to other resident home areas and they are also reporting that things are going well.

You may have heard on the news that Ontario is now in a state of emergency, and with that announcement there were funds identified for various health care organizations. Long Term Care homes have a fund of \$50 million dollars identified for the ongoing screening, additional staff to support infection control and additional supplies. We do not know what that means specifically for St. Pat's but as was mentioned earlier we had been booking additional staff as much as possible this week and this will continue going forward.

I know that the recreation staff have been reaching out to families and will continue to do so tomorrow to set up a communication channel between you and your loved one here. The RN or RPN will also be reaching out to you to let you know how things are going with your family member. I know it is hard to wait for information and we will continue to connect with everyone as soon as possible.

The best process for laundry drop off and pick up is to contact the RPN on the resident home area and make arrangements for a time to pick up your loved one's personal laundry or drop off the clean laundry. We can then do the exchange directly.

Thank you for your continued support of the staff here at St. Pat's. Your support is greatly appreciated.

Janet Morris
President & CEO