



October 28, 2026

UPDATE TO ALL FAMILY AND FRIENDS

Hello,

Outbreak Status

We are currently in COVID outbreak on Kilkenny and respiratory outbreak on Galway and Dublin. As always, we all need to be vigilant and follow infection prevention and control practices. Masking is mandatory for staff and strongly recommended for visitors on outbreak areas. Visitors visiting a resident on isolation must follow the signage and wear the appropriate personal protective equipment. If you are uncertain, speak to the nurse on the home area. Wash your hands frequently with alcohol based hand sanitizer or soap and water. Monitor yourself for symptoms daily and if you are not feeling well, do not come to visit at St. Pat's. Please be 24 hours symptom free before visiting, this includes cough, runny nose, congestion.

Family Quality of Life (QoL) Survey

Thank you to everyone who has already shared their feedback through our Family Quality of Life (QoL) Survey. Survey invitations were sent directly to each resident's primary contact, and the survey will remain open until October 31. To ensure we receive one response per resident, we ask that family members connect with one another and submit a single survey that reflects their shared perspectives and experiences.

It is important to us that we hear from the families of our residents who cannot participate in the resident survey to reflect our quality improvement strategies to meet the needs of all the residents. Last year we had 22 respondents of 288. Approximately 100 residents complete the survey themselves, so 50% of the families responding will reflect more of comprehensive feedback. Whether comments are positive or they highlight areas for improvement, all responses are effective.

If you are the primary contact and have not received your survey invitation, or if you have any questions, please contact Korry MacLeod at Ext. 244 or korrymacleod@stpats.ca

Chocolate Tastes Better When It's Supporting a Great Cause

St. Pat's Foundation is excited to partner with Purdy's Chocolatier for a sweet fundraising opportunity. Whether you're stocking up on your favourites, preparing for holiday gifting, or looking for a little something special for yourself, every purchase helps support programs and initiatives that enhance the lives of residents and patients at St. Pat's.

Shop our fundraiser here: www.stpatsfoundation.ca/purdys

St. Patrick's Home of Ottawa, 2865 Riverside Drive, Ottawa, Ontario K1V 8N5 (613) 731-4660

Thank you for helping us make a difference, one chocolate at a time. For more information, please email Courtney at courtneyrock@stpats.ca



Kind Regards,
Monique Patterson,
President and CEO