



September 30, 2026

UPDATE TO ALL FAMILY AND FRIENDS

Hello,

Outbreak Status

We are currently outbreak free!

Resident Room Extensions

Resident extension numbers always start with an 8, followed by the room number and then the number which indicates either a private or basic room. Private rooms are indicated by the number 0, while a basic room is indicated by the number 1 or 2 depending on the bed assignment.

EXAMPLES:

- If your family member is in a private room #123, the extension is 81230.
- If your family member is in a basic room #124, bed A, the extension is 81241.
- If your family member is in a basic room # 124, bed B, the extension is 81242.
- Families and friends are encouraged to call the direct line for residents which are 613-731-8380 or 613-731-0094.

Kind Regards,
Monique Patterson,
President and CEO