

September 16, 2026



UPDATE TO ALL FAMILY AND FRIENDS

Hello,

Outbreak Status

We are currently outbreak free!

Coming Soon - CARF Accreditation Survey

A survey team from CARF International* will be visiting on September 21-22, 2026. We invited the surveyors to evaluate how well we meet international standards for quality. The survey will tell us what we are doing well and ways we might improve. As a result of this survey, we may earn or continue accreditation.

As part of the survey, the surveyors will interview people who receive services, their families, our staff, and others. Some questions the survey team members might ask people are:

- Do we provide a clean and safe setting?
- Do you receive the services you need and want?
- Are you treated with respect?
- Do you take part in planning your services?
- Are you told what you need to know about your services?
- Are your questions answered in a way you understand?
- Do you know where to go with questions or concerns?

If you would like to speak with a member of the CARF survey team or learn more about the accreditation process, please contact Korry MacLeod, Coordinator, Quality Improvement and Risk Management, at (613) 731-4660 ext. 244 or korrymacleod@stpats.ca
You may also contact CARF International directly.

- Internet: www.carf.org/contact-us
- Email: feedback@carf.org
- Mail: CARF International, 6951 East Southpoint Road, Tucson, AZ 85756
- Toll-free telephone: (866) 510-2273
- Fax: (520) 318-1129

St. Marguerite d'Youville Award - Nominations Extended to September 30, 2026

The annual St. Marguerite d'Youville Excellence Award recognizes the outstanding achievements of employees at St. Patrick's Home Ottawa, who have three or more years of service. The goal of this award is to recognize individuals who have made a consistent and ongoing commitment in the tradition and mission of St. Marguerite d'Youville.

The criteria for the award indicate nomination is based on:

St. Patrick's Home of Ottawa, 2865 Riverside Drive, Ottawa, Ontario K1V 8N5 (613) 731-4660

- Recognizing individuals who have made an outstanding commitment, in the tradition and mission of St. Marguerite d'Youville.
- Individuals who have demonstrated personal qualities and exceptional skills, either in their department or throughout the home, as demonstrated in their actions, or the guidance they have provided.

The St. Marguerite d'Youville Award Nomination Form is available at reception and is also posted on the website: <https://stpats.ca/marguerite-dyouville-award-nomination-2/>. Please feel free to nominate any staff member that you feel has lived the Mission, Vision and Values of St. Pat's. The deadline for 2026 nominations is September 30, 2026.

Mission Week

St. Pat's is celebrating **Mission Week from September 20-26**. Please drop by the display to learn more. Each day we will focus on a different aspect of our Mission and Values Statement:

Mission: Collectively, our foundation, purpose and vision capture our mission of care for the people we serve.

Foundation: A Catholic organization inspired by Christ's ministry and the legacy of the Grey Sisters of the Immaculate Conception.

Purpose: Quality, person-directed long-term care and support for people in our community.

Vision: A welcoming and inclusive home where each person feels cared for, supported and engaged.

Values: Respect, Compassion Spirituality, Integrity, Excellence and Collaboration

Kind Regards,
Monique Patterson,
 President and CEO