



May 2, 2020

## **UPDATE TO ALL FAMILY AND FRIENDS**

Hello, the residents and staff are doing very well today with a lot of activity happening in the home.

The screening team arrived today with at least 15 people to complete the screening swabs for all of the residents. Teams of three went to each resident home area to complete the swabs for the residents, while another two teams were located in the Boardroom completing the screening for staff members. The process was completed with military precision between 9:00 am and 12:00 pm. for **the** residents! I was extremely impressed with this effort. A very huge thank you to the staff of St. Pat's who assisted by having the necessary administrative work completed yesterday prior to the teams' arrival, working alongside to support the residents, and smoothing the flow for this undertaking. We will start receiving results in the next few days and will be communicating with family members regarding results, **either negative and positive**, for their loved one.

All residents must continue to remain in their room. If a resident is positive they will be on droplet precautions, which means that all staff entering the resident room will be wearing a mask, goggle or a face shield, gloves and an isolation gown. If there is a positive case on a home area the other residents will also be on droplet precautions. I would like to clarify that all Waterford residents will remain on droplet precautions for this outbreak. I mentioned in the update yesterday that that others would not remain on droplet precautions but that has been clarified. This will last for a **minimum** of 14 days from April 29, as we continue to monitor all residents.

I know that we are all going to wait anxiously for the next few days for the results. We are fortunate that we can now get everyone tested now and I am appreciative of this as it will give us a picture of the status so we can work to keep the virus contained.

We have also been provided with a liaison to the regional pandemic command table for support to resource people, supplies and equipment as required. This resource will be of benefit as it will free up our team to focus on the residents and their needs.

Please be well and safe,

**Janet Morris**  
President & CEO