



April 6, 2020

UPDATE TO ALL FAMILY AND FRIENDS

Hello,

The most recent swab result has not yet been received. We are today sending another swab for another resident who has some respiratory symptoms. Whenever a resident has respiratory symptoms their family is contacted and when results of the swab are received that person's family will be advised of the results. We can then communicate to everyone else the status.

We will continue to have people with respiratory symptoms, they will be isolated and Public Health will do the swab. In all likelihood this will be a regular occurrence. Although it is very anxiety provoking while we await results, this is being done to ensure prompt identification. We are being very cautious in identifying any and all respiratory symptoms so we are likely going to see more tests being done going forward.

We have initiated modified dining to ensure we have social distancing between residents during meal time. This has varied depending on the home area and the specific resident needs. The goal is to have only two people at a table, rather than four people. Some home areas are using the auxiliary areas such as the sun room, living room and harvest room with additional tables, while other home areas are having two seatings. We will continue to adjust as needed as we move forward.

We want also to ensure that you are also kept safe, and ask if you are coming for a window visit that you wash your hands before and after the visit. We have hand sanitizer at the window for your use. It is best if you do not touch the window during the visit as this could potentially contribute to spreading the virus. Extra precautions are necessary at this time.

Be well,

Janet Morris
President & CEO